

**Midvale Location & Corporate HQ**

631 W Commerce Park Dr
Midvale, UT 84047
Phone (801) 561-8300
Fax (801) 561-8383
Toll Free (800) 999-5778

Logan Location

642 N 1000 W Unit #104
Logan, UT 84321
Phone (435) 774-1200
Fax (435) 774-1210
Toll Free (866) 774-1201

Ogden Location

1410 Gibson Avenue
Ogden, UT 84404
Phone (801) 621-6426
Fax (801) 621-0456
Toll Free (800) 234-3857

Orem Location

1021 N 1430 W
Orem, UT 84057
Phone (801) 225-7742
Fax (801) 225-7946
Toll Free (800) 333-3962

EXCHANGE & RETURN POLICY

Allred's will accept and process exchange and return of merchandise items in compliance with the following conditions:

- Electrical controls and components will NOT be accepted for exchange or return.
- Items that have been installed will NOT be accepted for exchange or return.
- Special order items are NOT returnable without written authorization from original vendor, and will be subject to all return fees and return shipping costs, as verified by final issue of credit from vendor to Allred's.
- All items returned for exchange and return MUST be accompanied by a customer provided original Allred's pick ticket or invoice, no more than 30 days old.
- All items returned for exchange or return MUST be in clean, like new condition, in original packaging, and complete with all original installation & operating instructions, warranty information, and all other original documents.

EXCHANGE for "in-store credit to account" of items meeting above conditions, will be accepted from customers holding an Allred's credit or C.O.D. account in good standing. There will be no restocking charge incurred to customers who accept in-store credit to account for their exchange.

Returns of items meeting above conditions, returned for REFUND by all customers with or without an established Allred's account, will be subject to a 10% re-stocking charge. Refund payments will be made in the same manner as the original purchase was paid for. Refunds of cash in amounts exceeding Allred's cash box reserve, will be made by an accounts payable check at the time of the next Allred's accounts payable check run.

Allred's Exchange and Return Policy will be administered by Allred's Store Managers.

SPECIAL ORDER POLICY & PROCEDURE

Special Order Conditions:

When special ordering products through Allred's Inc., customers must agree to the terms and conditions as listed on the pick ticket that the products are ordered on; and the pick ticket becomes a binding P.O. between the customer, Allred's Inc. and the manufacturer. Customer must also agree to these terms:

1. All special orders will be pre-paid, unless other arrangements are approved.
2. Special orders are F.O.B. the factory - freight and insurance costs will be added to customer's account.
3. Special orders are non-cancelable and non-returnable without an approved manufacturer's written return authorization received in advance by Allred's.
4. Customers will be charged all freight, restocking and handling charges incurred as part of special order return authorization.
5. Customers are responsible for freight damage and loss claims for shipments made direct to their facility, shop, job site, etc.
6. Special orders delayed for reasons beyond Allred's control are non-cancelable and non-refundable without manufacturers co-operation.