

**Midvale Location & Corporate HQ**

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Midvale, UT 84047
Phone (801) 561-8300
Fax (801) 561-8383
Toll Free (800) 999-5778

Logan Location

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Logan, UT 84321
Phone (435) 774-1200
Fax (435) 774-1210
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Ogden Location

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Ogden, UT 84404
Phone (801) 621-6426
Fax (801) 621-0456
Toll Free (800) 234-3857

Orem Location

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Orem, UT 84057
Phone (801) 225-7742
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Toll Free (800) 333-3962

RETURN FOR CREDIT & REFUND POLICY

(Revised 3/24/11)

Product Return Conditions:

Please adhere to these conditions when returning items for credit or refund:

1. All normal stock items returned to Allred's Inc. must be accompanied by a copy of original Allred's invoice on which product was purchased.
2. All returns are subject to a 10% re-stocking and handling charge.
3. All normal stock items returned must be in new, un-installed condition, with all manufacturer's packaging materials, literature, installation instructions, etc.
4. Special sales, such as closeout items, damaged items, scratch-and-dent items, and distressed items are **NOT** returnable.
5. Refunds will be in the format of original payment (credit to account, credit to credit card), except in the event of a cash purchase, which will be paid by Allred's company check. Please allow ten days for processing of company checks.
6. Special orders are **NOT** returnable without manufacturer's return authorization received by Allred's in advance.

SPECIAL ORDER POLICY & PROCEDURE

(Revised 3/24/11)

Special Order Conditions:

When special ordering products through Allred's Inc., customers must agree to the terms and conditions as listed on the pick ticket that the products are ordered on; and the pick ticket becomes a binding P.O. between the customer, Allred's Inc. and the manufacturer. Customer must also agree to these terms:

1. All special orders will be pre-paid, unless other arrangements are approved.
2. Special orders are F.O.B. the factory - freight and insurance costs will be added to customer's account.
3. Special orders are non-cancelable and non-returnable without an approved manufacturer's written return authorization received in advance by Allred's.
4. Customers will be charged all freight, restocking and handling charges incurred as part of special order return authorization.
5. Customers are responsible for freight damage and loss claims for shipments made direct to their facility, shop, job site, etc.
6. Special orders delayed for reasons beyond Allred's control are non-cancelable and non-refundable without manufacturers co-operation.